

QUALITY POLICY

MRIaudio and its employees are committed to meeting customer and legal requirements in order to achieve customer satisfaction. We will always strive to provide quality products on time. We are committed to maintaining the effectiveness of and continually improving our QMS.

QUALITY OBJECTIVES & KPI's

Product Acceptance by Customer $\geq 95\%$

OTD (On-Time-Delivery) to Customer $\geq 90\%$

Design OTD $\geq 90\%$

Order Receipt to Entry within 48 hours $\geq 98\%$

Supplier Quality $\geq 90\%$

Supplier OTD $\geq 90\%$

MISSION

MRIaudio's mission is to transform the MRI experience through thoughtfully engineered audio and visual solutions that reduce anxiety, improve scan quality, and support better clinical outcomes. We design MRI-safe technology that is simple to use, reliable in demanding environments, and built around the real needs of technologists and patients.

VISION

Our vision is a future where every MRI exam is calm, efficient, and patient-centered—without compromise to image quality or workflow. We aim to be the global standard for MRI audio, video, and patient-comfort solutions by continuously innovating alongside imaging professionals and healthcare partners.

VALUES

We believe in simplicity over complexity, collaboration over silos, and win-win partnerships that create long-term value for providers and patients alike. We are accountable to our customers, our team, and our products, holding ourselves to the highest standards of quality, integrity, and continuous improvement. Above all, we are driven by positivity and purpose—helping people have better scans that lead to better healing.